

workstories...

UNITED STRANGERS GENERAL CARE



UNITED
STRANGERS

United Strangers offers an eclectic range that blends the old and the new, east coast and west coast, and ethical materials with handcrafted finishes, to create spaces designed for conversations.

general care

Handmade by Strangers, talented and unique in their own right, our hand finished products are distinctive with slight variations in every batch, making your item special – just for you. Here are some tips to keep your product ageing gracefully.

CLEANING & CARE

Wipe your product down regularly. Use a dry cotton cloth and make sure to get inside the crevices and keep dust off the surface. Feel free to even use a vacuum in the crevices.

When trying to clean a spill quickly use a dry cloth or sponge. If you must use a little water then be sure to wipe the area dry afterwards.

Please don't use soapy water or keep it drenched in water for too long. Do not use detergents or cleaning products.

Keep direct sun exposure to suitable levels. If you want your product to age and become more vintage then please let the product sizzle.

LEATHER

If you want that leather to stay primed then invest in some reputable leather conditioners, the kind that has the creamy consistency and buffs in well, check the conditioner labels for application and look to condition every 6 months.

Leather is a natural material and can occasionally dry out and small scratches can appear. Just like scratches on our skin these can heal themselves. Using a microfiber cloth give them a gentle buff until their appearances fade.

BRASS / LU-DA ALUMINIUM

Your item has been protected with a solid layer of polyurethane to help you protect the brass/aluminium, this is like insurance it covers you from the scratches on the surface getting in to the brass/aluminium underneath. This has been applied by industrial machines. If you find the item has lost its protective coating (this can happen due to its hand made appearance and also the location where the item rests) then please consult a furniture hardware store and ask for a polyurethane that can be applied by hand. If you like your product to age with distinction, then you will notice over time it gets a deeper and distinctive look.



guarantee

Workstories Ltd offers a two year warranty on the United Strangers range, unless otherwise stated. This applies when the product has been used for the purpose intended, and in line with the product use guidelines.

Wear and tear must be expected from normal use and are not covered by the warranty.

Workstories Ltd reserves the right to refuse replacement or repair if we feel that the product has been abused or has been accidentally damaged by another party.

Workstories Ltd also reserves the right to attempt to repair any damaged or faulty products before a decision is made to replace them. In this case, we shall not be liable for any loss occurred by the distributor or customer during this period.

Workstories Ltd will not be liable whatsoever for any consequential damage, loss or other expenses whether arising out of contact, negligence or otherwise.

Any alterations to our products in any manner will automatically nullify any guarantees offered by Workstories Ltd.



environmental practices

Workstories is dedicated to being environmentally conscious. We strive to ensure the continued availability of natural resources for current and future generations, and as part of our mission, we recognise the responsibility to protect human health, the environment, and natural resources, and to continually strive to improve the environmental quality of our operations.

To carry out this commitment, it is our policy to ensure all our factories:

Meet or exceed the requirements of all environmental laws and regulations applicable to our operations.

Limit our impact on the environment to the extent practicable and work to reduce recognised environmental risks to our employees and the communities in which we operate by employing safe technologies and operating procedures.

Continually assess our environmental programs and monitor our environmental performance.

Have operating policies and programs in place to implement our Environmental Quality Policy.

Albion range is fully manufactured in the UK in a newly constructed purpose built facility, which houses some of the most up to date, energy efficient fabrication equipment available. The factory subscribes to the principles of lean manufacturing, and as a consequence produces very low quantities of waste materials. Any waste materials that are produced are sent for recycling.

At United Strangers the care for sustainability and environment is strong. The team are committed to producing unique handcrafted pieces using recycled materials and run several ethical sourcing programs around the globe.

Bestuhl task chairs are 80% manufactured in a state of the art facility. All other materials are sourced locally from factories nearby. Once in the UK, stock is transported from the docks to our central London warehouse. This means that, in stark contrast to European manufacture, efficient production is underpinned with sustainable sourcing of materials.

With a similar principle applying to our m.a.d. furniture design and Sourcetek brands, Workstories guarantees limited carbon footprint for our products. Workstories is a full member of FIRA, and is in the process of achieving ISO9001 and ISO14001 certifications for 2019.





SHOWROOM

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